



The Dental Wellness Center

of Grass Valley

We are back!!!!!! It is official; we will be reopening our practice on May 18th, 2020! Our team has been hard at work getting ready for our “Grand Reopening” and we will be happy to welcome you back. There will be a few changes to our normal routines and those changes are listed below. Additional items may be added as we continue to implement the highest industry standards.

- Face-masks are **required** for all clients in our office. Please BYOM (bring your own mask) as our disposable supplies will be closely guarded due to high demand.
- Caretakers, drivers and additional family members will be requested to stay in their vehicles or return to their vehicles while clients are being seen for dental care. If the weather makes this unsafe, we request that you wear a mask at all times in the reception area and abide by our 6-foot distancing rule listed below.
- Please remain more than 6 feet away from other clients at all times. Our team will be escorting you through the office and we have reduced the number of clients in our office to facilitate this change.
- All surfaces in the front office will be disinfected numerous times throughout the day. Pardon us while we proceed to clean around you at times during your visit.
- All clients must fill out and sign a screening form for each visit, even if you have recently been seen in the office. This is redundant, but necessary given the current circumstances. The form is attached to this email and can be found on our website under “Forms”. We will be reviewing the form with you on arrival and taking your temperature. Any client with COVID-19 symptoms or a temperature of 100.4F or higher will be asked to return home immediately and referred to their medical doctor for additional follow up.
- We upgraded our credit card processing to allow for contactless credit cards, Apple Pay, Google Pay and Samsung Pay. Please come prepared to use this technology, if it is available for you.
- Our team will be wearing more protective equipment than normal. Don’t stress, you will still be able to see our eyes and we are smiling under that mask!
- Coffee, tea, magazines, neck-wraps and headphones will not be provided at this time. Please bring your own beverages, reading material and headphones for your appointment. We can still provide Pandora Radio in all operatories if you bring headphones with a standard audio connection.
- Before all dental procedures you will be asked to rinse with a solution of 1.5% hydrogen peroxide. This significantly reduces the chance that you may have any virus particles in your mouth.



The Dental Wellness Center

of Grass Valley

- We will be using our “IsoDry” technology during all aerosol-generating procedures. This will include visits to your dental hygienist that incorporate the use of an ultrasonic scaler. The “IsoDry” is a fantastic device that will keep our team safe, improve client care, and improve efficiency.
- Clients with an increased risk of complications, if they were to contract COVID-19, will have their appointments postponed or moved to special days and/or times where we will be further reducing the number of clients in our office. If you want to review the list of conditions that can put you at higher risk, click [here](#) to be directed to the CDC website.

Our team sincerely appreciates your understanding and cooperation. If you have questions, please feel free to contact our team for answers.

Sincerely,

Your Dental Team at The Dental Wellness Center of Grass Valley